

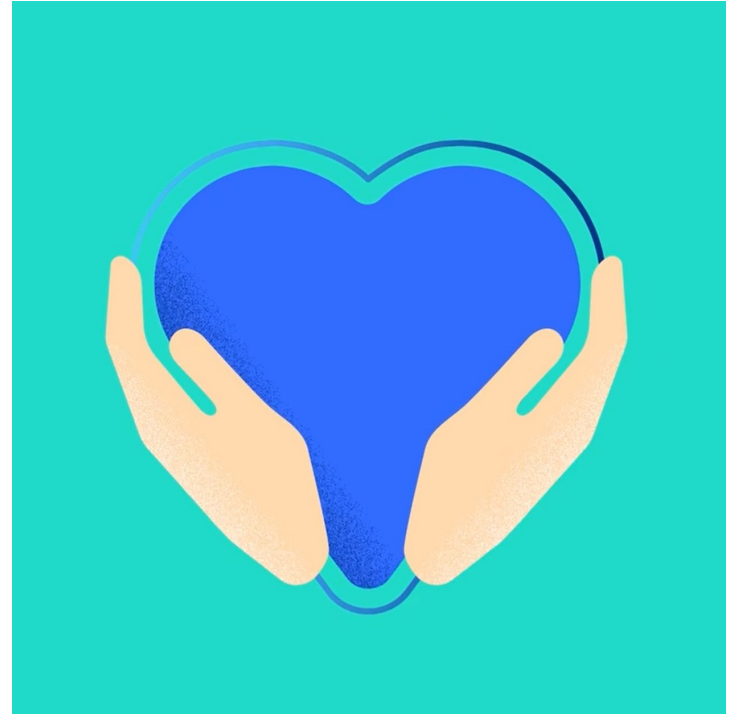
# **Engaging with families and listening to feedback to inform improvements to Early Notification Scheme**

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# Aims of the session

- What is the Early Notification (EN) Scheme?
- Evolution of the EN Scheme
- Enhanced family engagement





# What is NHS Resolution's Early Notification Scheme

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# Aims and benefits

- 1 Improve the experience for the family and affected staff
- 2 Early assessment of risk closer to the incident
- 3 Build on Saying Sorry and Being Fair
- 4 Unique contribution to patient safety landscape
- 5 Investigate potential eligibility for compensation and reduce legal costs
- 6 Share learning with individual trusts

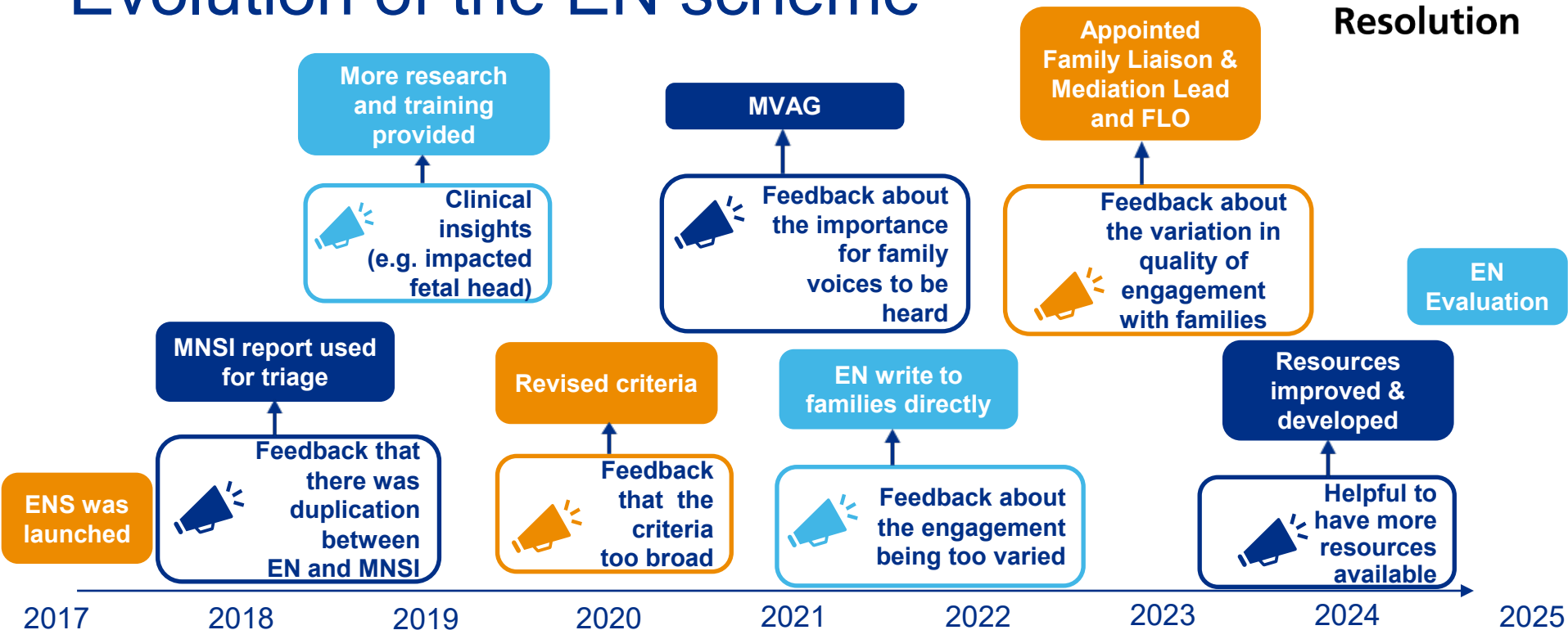
# EN Scheme criteria

Entry criteria is based on MNSI's criteria for severe brain injury investigations;

From 1 April 2022, EN triage and clinically review according to the following clinical definition:

“Babies who have an abnormal MRI scan where there is evidence of changes in relation to intrapartum hypoxic ischaemic encephalopathy (HIE)”

# Evolution of the EN scheme



# Enhanced family engagement



Committed to earlier, more frequent and meaningful engagement with families

Multiple touch points throughout the EN process

Inclusivity - preferred language, plain English, method of communication

Listening / hearing family voice

Resources

## Early Notification web pages

- [Early Notification landing page](#)
- [Support for families or carers](#)
- [FAQs for families or carers](#)
- [Translated resources](#)
- [Trusts or member organisations](#)



# EN resources continued...



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