

Board meeting summary

Wednesday 22nd May 2024

10:00 – 15:00

Present	
Sally Cheshire	Chair
Nigel Trout	Non-Executive Director
Janice Barber	Non-Executive Director
Lesley Regan	Non-Executive Director
Anu Ralhan	Non-Executive Director
Mike Durkin	Non-Executive Director (Associate Board Member)
Sam Everington	Non-Executive Director (Associate Board Member)
Helen Vernon	Chief Executive
Vicky Voller	Director of Advice & Appeals
Megan Bidder	Director of Safety & Learning
Joanne Evans	Director of Finance & Corporate Planning
Simon Hammond	Director of Claims Management
John Mead	Technical Claims Director (Associate Board Member)
In attendance	
Ian Adams	Director of Policy Strategy & Communications
Niamh McKenna	Chief Information Officer
Tinku Mitra	Deputy Director of Corporate & Information Governance
Disa Young	Deputy Director of Director of Policy Strategy & Communications
Cat O'Sullivan	Head of Corporate & Information Governance
Amitti CanagaRetna	DHSC Sponsor Team representative
Julia Wellard	Executive Personal Assistant (Minutes)
Apologies	
Charlotte Moar	Non-Executive Director

Chief Executive's Report

The Board considered the report from the Chief Executive which provided an update on key matters related to the work of NHSR and its operating environment.

The report highlighted a number of challenges in relation to competing pressures which continue to have an impact on resource.

External environment – the Chief Executive reported that there were a number of consultations underway which were of relevance to NHS Resolution including, [the Professional Standards Association \(PSA\)](#), [the DHSC statistical outputs consultation](#) and [the General Medical Council \(GMC\) consultation](#).

We continue to strike a balance between providing feedback through direct engagement with those leading the consultations and a more formal and published response.

Resolution

The Board also noted that HMG had announced the implementation of [Fixed Recoverable Costs for lower value clinical negligence claims](#) and the second review of the [Personal Injury Discount Rate \(PIDR\)](#) was due.

Inquiries – the Board discussed matters related to national inquiries including the [National Blood](#) inquiry, with consideration being given to our approach to responding to inquiries, working with system partners and potential learning from the outcomes of inquiries.

External engagement - The Board considered an update on the Chief Executive and Chair's external engagement programme.

The Chair and Chief Executive had met with the Clinical Director for Maternity at NHS England and had discussed maternity issues and our Maternity Incentive Scheme (MIS). The Chief Executive also met with the National Guardian and the CEO of the Care Quality Commission

Performance and Activity

The Board received papers related to performance and activity across NHS Resolution, these were considered in line with the NHR business plan and strategy.

The key matters discussed included:

- **NHS Resolution (NHR) performance and Key Performance Indicators (KPIs)** – An update was provided on performance including performance against KPIs for the reporting period January to end of March 2024. The paper highlighted the key achievements as well as key risks and challenges the organisation had been facing.
- **[Safety and Learning](#)** - The Board continued its discussions on maternity safety and governance and progress on the [Maternity Incentive Scheme](#) (MIS)
- **[Practitioner Performance Advice](#)** -The Board noted the continued increase in demand across the Advice service with an increase in the complexity of cases.
- **Finance Update** – The Board noted the year-end financial position in relation to the schemes, which came within financial targets set by the DHSC.

[Draft 2023/24 Annual Report and Accounts](#) - The Board considered the draft 2023/24 Annual Report and Accounts, noting it had also been discussed at the Audit and Risk Committee.

[Risk Assurance Report](#) – the Board considered an update on the strategic and corporate operational risks and mitigations following the strategic risk register review by the Senior Management Team (SMT) and the corporate operational risk review by the Operational Delivery Group (ODG). The report highlighted the risk registers are reflective of the risks faced by NHR.

Transformation

[Transformation Update](#): The Board noted the paper which provided an update on the transformation portfolio and associated risks and issues which included actions to mitigate the risks as far as possible.

Strategic Priorities

Strategy focused session: The Board discussed the plan for the drafting of the 2025 - 2028 Corporate Strategy, which included key topics that would be considered through the development of the strategy.

External Speaker

There was no external speaker for May Board.

Administrative Approvals

Policies for Approval - The Board approved the following policies, noting each had been reviewed and endorsed by SMT and ARC:

- Risk Management Policy and Procedure (CG04)
- Recruitment and Retention Premia (RRP) Payment Policy and Procedure (HR39)

Board Committee Reports - The Board received minutes and summaries for the following Committees:

- [Audit and Risk Committee \(ARC\)](#)
- [People Committee \(PC\)](#)
- [Reserving and Pricing Committee \(RPC\)](#)