



Resolution

# Dermatology claims in general practice

22<sup>nd</sup> November 2023

NHS Resolution  
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**@NHSResolution**

Advise / Resolve / Learn

# Welcome to today's programme

Time	Item	Presenter
1230-1235	Chair – Welcome and Introduction to the session	Dr Anwar Khan – Senior clinical advisor for general practice   NHS Resolution
1235-1250	Dermatology claims/case story	Samantha Thomas - National Safety and Learning Lead for general practice   NHS Resolution Michelle Stafford, Safety and Learning Lead   NHS Resolution
1250-1320	Medical and lesion dermatology	Dr. Tim Cunliffe - GPwER Dermatology and Skin Surgery <ul style="list-style-type: none"><li>• Joint lead for Skin Cancer &amp; Skin Surgery, Department of Dermatology, South Tees Hospitals NHS Foundation Trust</li><li>• Executive Chair Primary Care Dermatology Society (PCDS)</li></ul>
1320 -1340	Medico-legal aspect	Majid Hassan, Partner – Capsticks LLP
1340 -1355	Q&A	All
1355 - 1400	Reflections and Close	All

# Housekeeping rules for today's session

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- Today's main session will be recorded
- Please note – we will be launching some polls during the session. These are for evaluation purposes, and we'd really appreciate your feedback.
- Please feel free to put comments and questions in the chat box

# Dermatology – Q&A Panel

- **Dr Tim Cunliffe** - GPwER Dermatology and Skin Surgery  
Joint lead for Skin Cancer & Skin Surgery, Department of Dermatology, South Tees Hospitals NHS Foundation Trust  
Executive Chair Primary Care Dermatology Society
- **Majid Hassan** – Partner | Capsticks
- **Dr Anwar Khan** – Senior clinical advisor for general practice | NHS Resolution
- **Samantha Thomas** - National Safety and Learning Lead for general practice | NHS Resolution
- **Michelle Stafford** – Safety and learning lead for South | NHS Resolution

# Resources shared during webinar

NHS Resolution- supporting general practice when receiving a complaint.

- <https://resolution.nhs.uk/resources/supporting-general-practice-complaint-or-claim/>
- <https://resolution.nhs.uk/services/claims-management/clinical-schemes/general-practice-indemnity/clinical-negligence-scheme-for-general-practice/>
- <https://resolution.nhs.uk/resources/when-does-cnsgp-cover-apply/>

Primary Care Dermatology Society (PCDS)

- <https://www.pcds.org.uk/>

# Contact NHS Resolution



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# Thank you