



Resolution

# Dermatology claims in CNST (secondary care)

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Advise / Resolve / Learn

# Clinical Negligence Scheme for Trusts (CNST) claims related to dermatology

From 1 April 2013 until 31 March 2023

NHS Resolution received 1,137 CNST claims relating to dermatology.

The sum of damages paid was  
**£34,035,320.60**

**1,137**

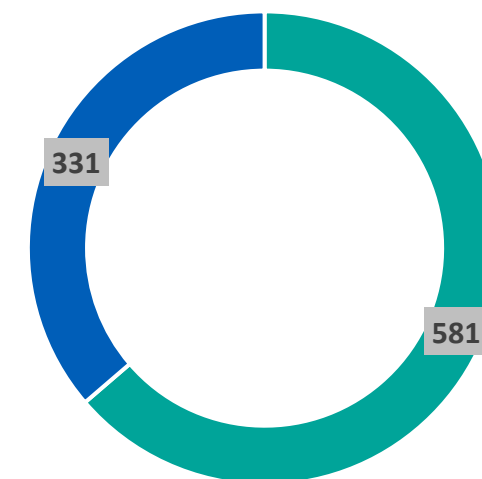
Claims received  
Between 2013-2023

**581**

Claims were settled with  
damages paid

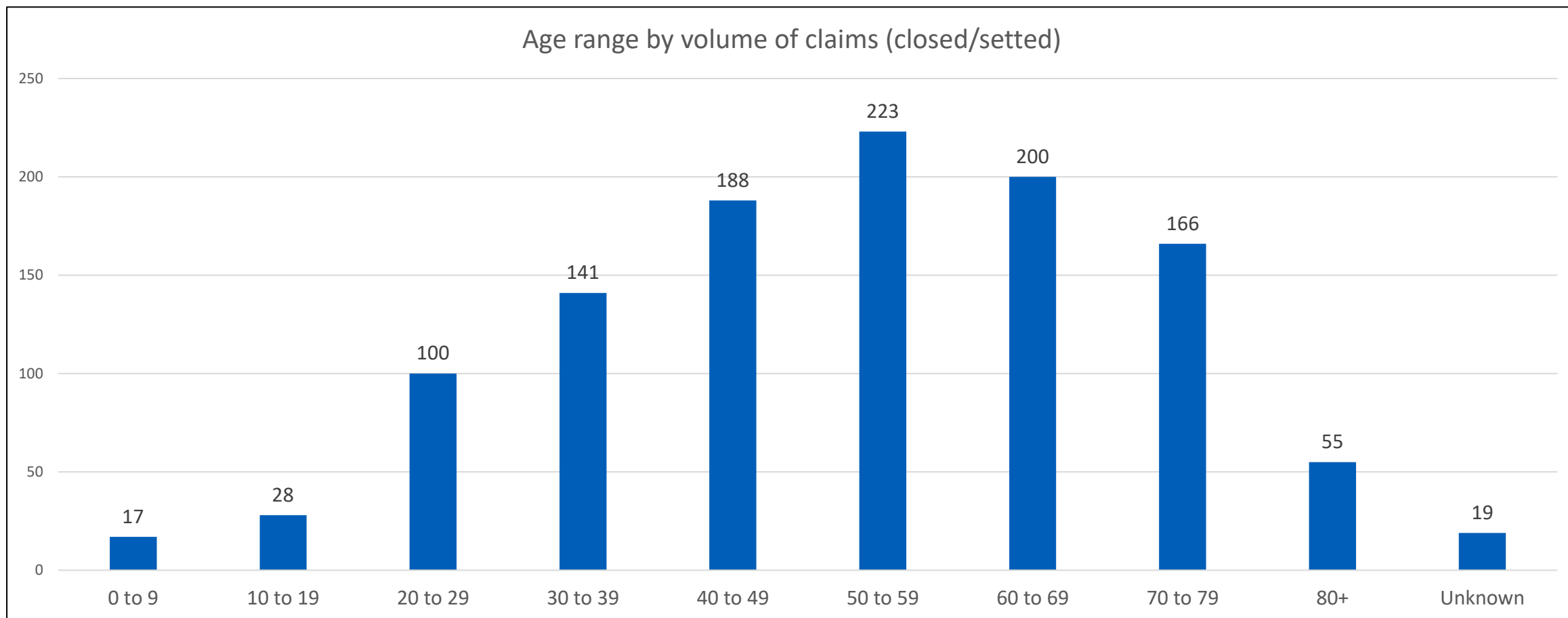
**331**

Claims were settled with no  
damages paid

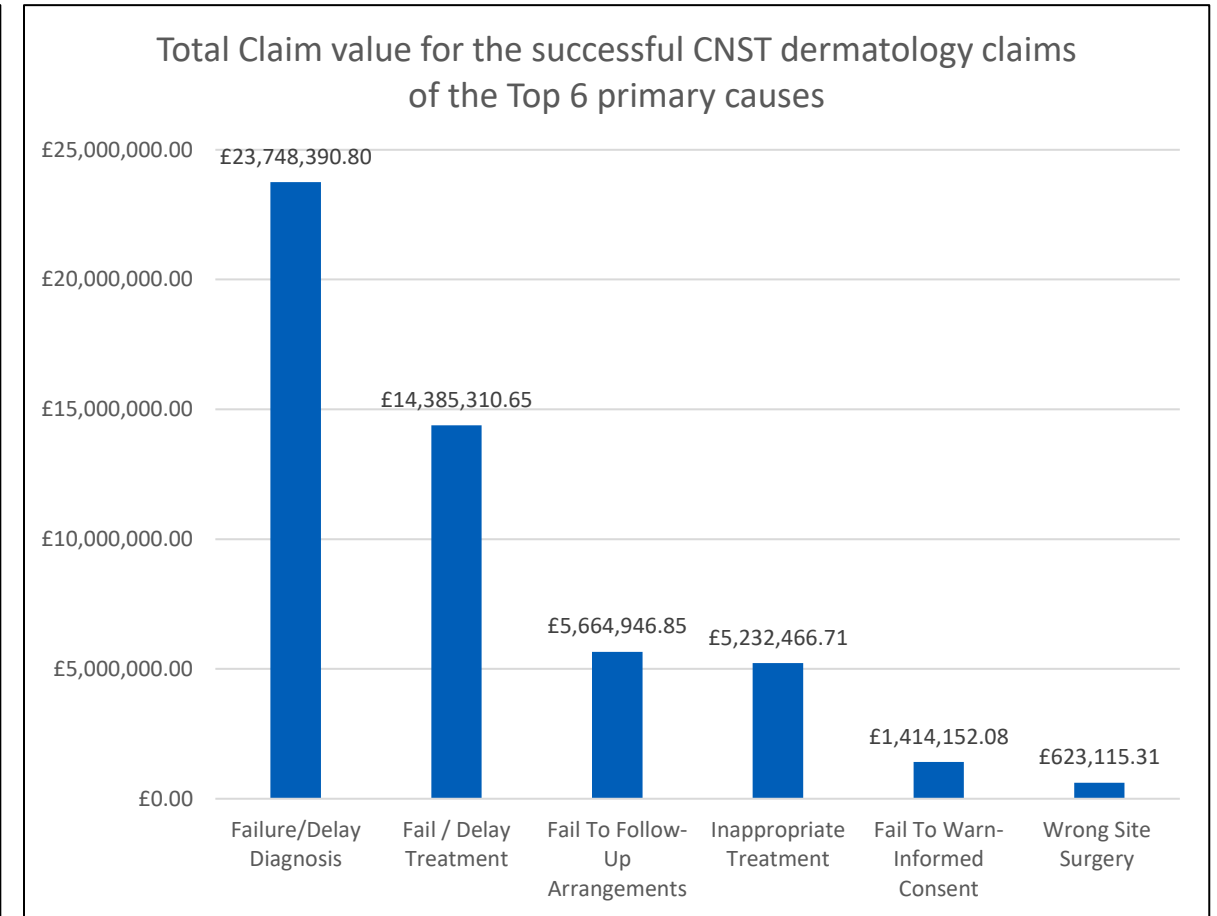
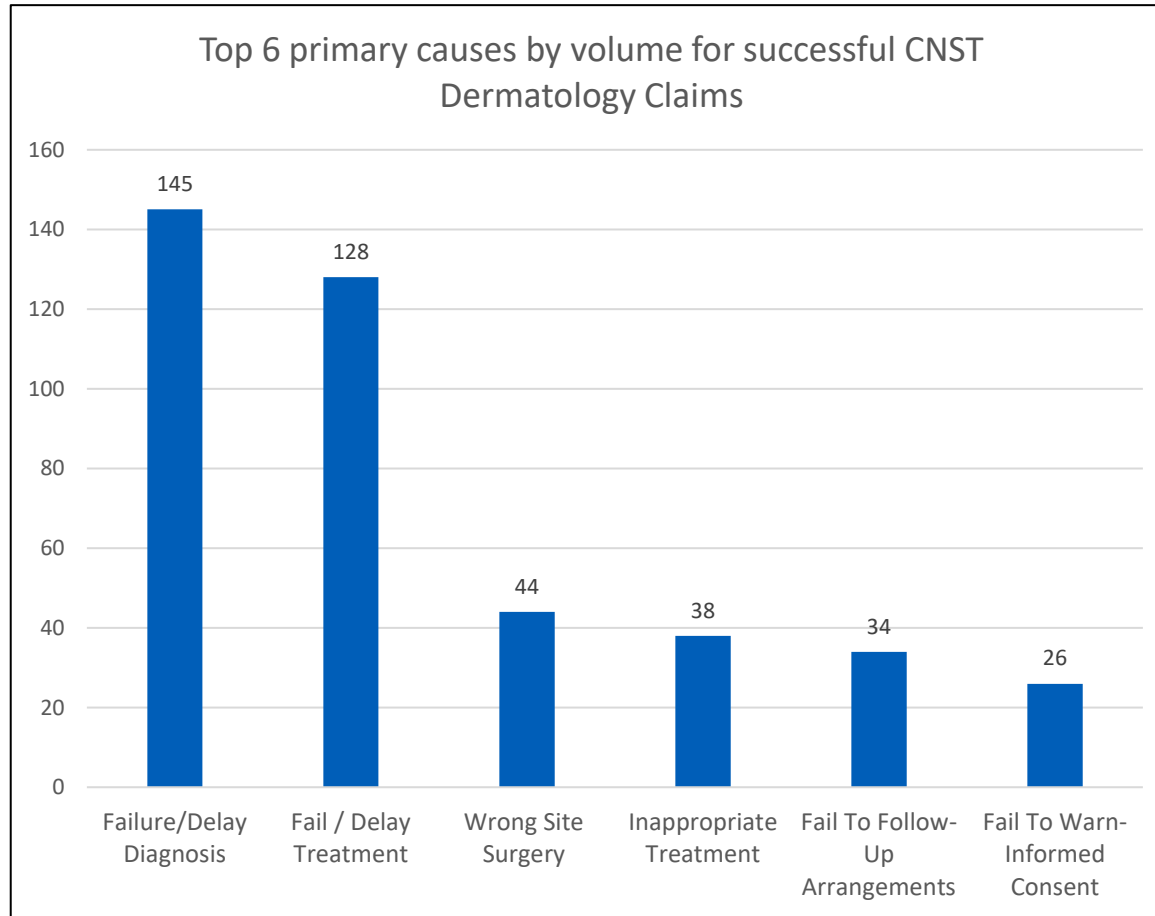


■ Damages Paid ■ NIL damages

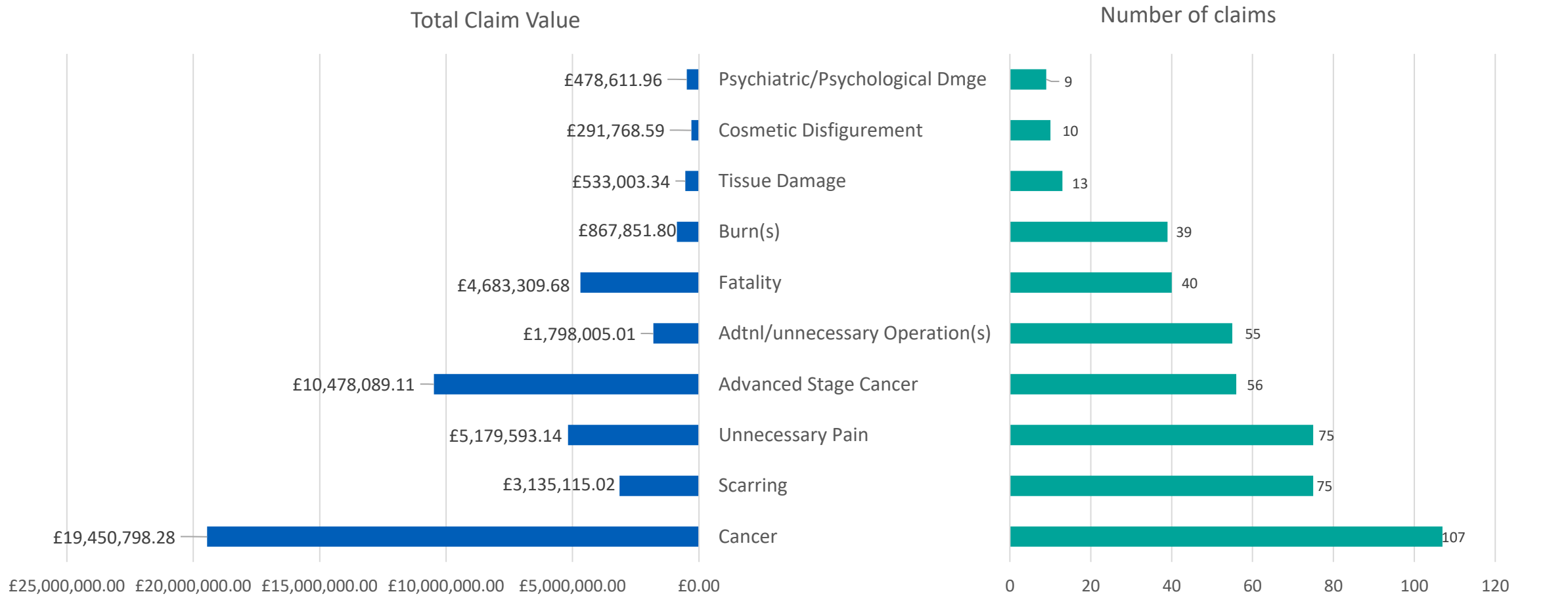
# CNST dermatology claims by age



# CNST successful dermatology claims by cause



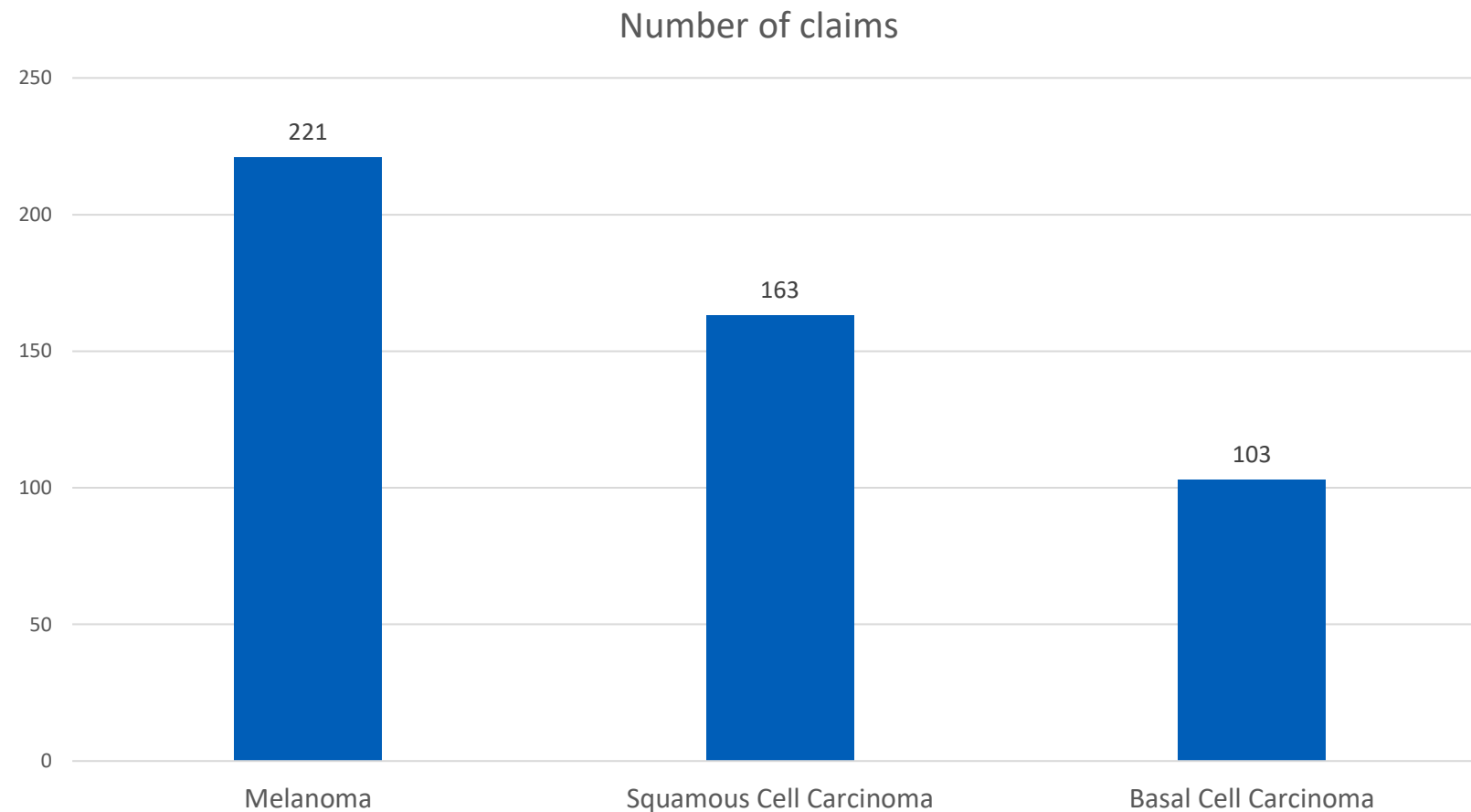
# CNST successful dermatology claims by injury by volume and value



# CNST dermatology claims by type

Of the claims received, 690 were related to lesion dermatology.

Most commonly malignant or metastatic melanoma followed by squamous cell and basal cell carcinoma.



# Illustrative case study

As you read about this incident, please ask yourself;

- Could this happen in my organisation?
- Who could I share this with?
- What can we learn from this?

## 1. Situation

Female patient, was seen by locum GP diagnosed with a compound mole and referred for excision in early 2018. Was not aware of suspension of minor surgery list.

## 2. Background

The patient remained on an unmonitored list. Following noted changes in the mole, the patient returned to the practice in mid 2019. The GP made an urgent referral to dermatology.

## 3. Assessment

Dermatology diagnosed pernicious malignant melanoma and cancer treatment was commenced.

Sadly, the cancer metastasized, and the patient passed away in 2020.

## 4. Outcome

The case highlights the importance of comprehensive induction for temporary staff, communication of current process, oversight of redundant process and accountability for follow up.

To see additional learning resources, please  
visit our website:  
<https://resolution.nhs.uk/resources>

