



Resolution

Psychological safety in primary care virtual forum

6th September 2023

NHS Resolution

@NHSResolution

Advise / Resolve / Learn

Welcome to today's programme:

Chairs:

Samantha Thomas- Safety and learning lead - General Practice | NHS Resolution

Dr Anwar Khan- Senior clinical advisor - General Practice | NHS Resolution

Guest speakers:

Naomi Assame- Head of safety and learning | NHS Resolution

Sarah Hall- General Practice nurse strategic lead | NHS Devon ICB

Janice Steed– Director | Steed consulting

Q&A facilitator:

Raeesa Yasin– Operational team leader | NHS Resolution

Housekeeping rules for today's session

- Today's main session will be recorded
- Please note – we will be launching some polls during the session. These are for evaluation purposes and we'd really appreciate your feedback.
- Please feel free to put comments and questions in the chat box

Chat resources from the session 1

- HSIB- [Workforce and patient safety](#)
- NHS Employers - [Embedding a healthy speak-up culture](#)
- NHS England – [Growing occupational health and wellbeing together strategy](#)
- NHS Resolution- Being Fair 2 Report
- NHS Resolution- [Just and learning culture charter](#)
- NHS Resolution- [Practitioner Performance Advice \(formerly NCAS\)](#)

Chat resources from the session 2

- Derek Sivers- [First follower, leadership lessons from Dancing Guy](#)
- Society of Occupational Medicine(SOM) - [Counting the cost of conflict in the health care sector](#)
- Society of Occupational Medicine (SOM) - [Employee relations investigations-walking a mile in their mind](#)
- Society of Occupational Medicine (SOM) - [Organisational interventions to support staff wellbeing in the NHS](#)
- University of Exeter- [Care under Pressure cartoons](#)
- Wise GP- [useful resources aimed at GPs working to empower general practice](#)