



Maternity eLearning case story modules

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@NHSResolution

Session outline

- How we use unique datasets improve and share learning
- Development of innovative learning materials
- Take back to the unit messages





Strategic Priorities



Priority 1. Deliver fair resolution.

All of our services will focus on achieving fair and timely resolution, wherever possible keeping patients and healthcare staff out of formal processes to minimise distress and cost.



Priority 2. Share data and insights as a catalyst for improvement.

Ensuring that our unique datasets help derive usable insights that benefit patients and the healthcare and justice systems.



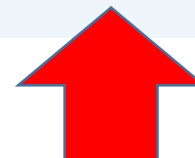
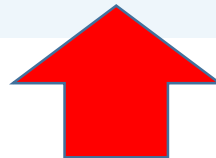
Priority 3. Collaborate to improve maternity outcomes.

Bringing together key parties to determine what further improvements can be made within our areas of expertise to support the government's maternity safety ambition.



Priority 4. Invest in our people and systems to transform our business.

Develop our people, systems and services so that we can continue to deliver best value for public funds.



Learning resources



Detailed analysis of EN cases – Trusts of concern

Feedback on EN summit cases

Illustrative case stories:

- Placental Abruption
- Cord Prolapse
- Maternal Hyponatremia
- Antenatal CTG monitoring

Background to eLearning Module

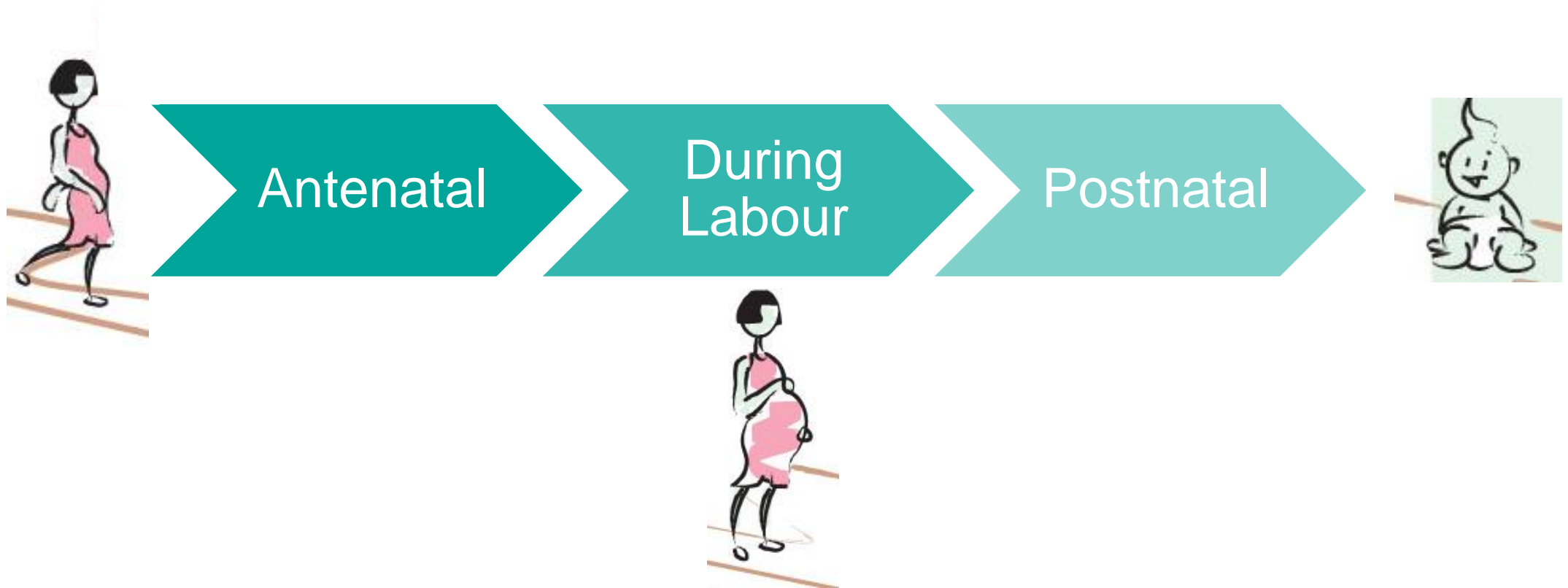
- An immersive learning experience
- Raise awareness of the Early Notification Scheme and legal process
- View clinical care through a claims lens
- Sharing learning from Early Notification cases
- Contribute to the learners professional development

Introduction to e-Learning Module

- Introduction to NHS Resolution
- Overview of legal process



Overview





9 Common Clinical Themes

Gestational Diabetes

Vaginal Birth After
Caesarean (VBAC)

Reduced Fetal
Movements

Vaginal Bleeding

Fetal Monitoring
Abnormalities

Competing Demands
for Midwife/
Obstetrician

Incorrect Management
of Resuscitation

Group B Streptococcus

Poor Feeding/Low
Blood Sugar



9 Common 'Suboptimal Care' Themes

Incorrect Care Pathway

Quality of Discussion/
Documentation

Referral Lost/Not
Chased

Delay in Diagnosis

Failure to Escalate

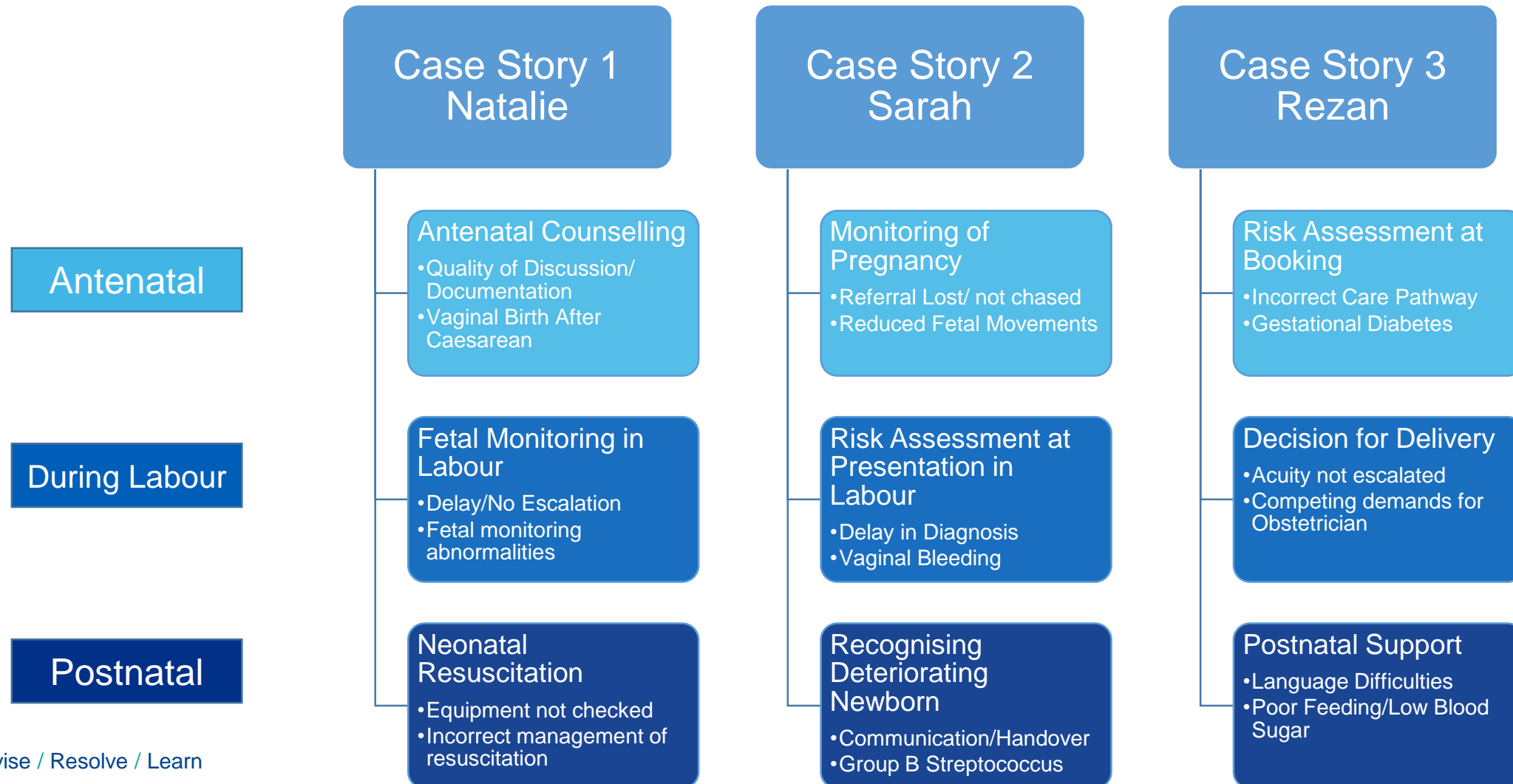
Acuity not Escalated

Equipment not
Checked

Communication
Issue/Handover

Language Difficulties

9 Sets Of Topics Allocated To 3 Case Stories



Take back to the unit messages



- Tell us other resources would you like to see to support you in clinical practice
- Wide variety of learning resources directly related to claims data at national and local level
- Access and use case stories in your department/individuals

Thank you

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